

PHL - Philadelphia International Airport

U.S. Customs and Border Protection

Carnet & Customs Instructions

Carnet users must have their carnets validated both when arriving and departing.

1) Bring Carnet and items to the Customs Office located at Terminal A-West on the 3rd floor.

2) Ring the doorbell on the double glass door.

US Customs: (215) 863-4271

Hours of Operation: 8a.m. – 10p.m. Daily

Airport Information

Airport Website: <http://www.phl.org/>

Customer Service: 215-937-6937

Parking Customer Service: 215-683-9842



Information is accurate as of August 15th, 2016 but can change at any time.

Please allow sufficient time to locate customs and get your carnet validated should the location of customs change due to conditions beyond our control.

CIB International HelpLine. 00 800 4CARNETS

E-Mail carnets@atacarnet.com

CIB Carnet HelpLine® (800) ATA-2900

Website www.atacarnet.com

CIB Telephone 1-847-381-1558

