

# YUL - Montréal–Pierre Elliott Trudeau International Airport

## Canada Border Services Agency (CBSA)

### Carnet & Customs Instructions

Carnet users must have their carnets validated both when arriving and departing.

- 1) Bring Carnet and items to “Y38” Client Service Office (located on the international arrivals level) which is open 24 hours a day.
- 2) Make sure to bring Carnet items to the Client Service Office **PRIOR TO CHECKING IN.**

**Canadian Customs:**  
(514) 633-7752 or 7700  
**Hours of operation:**  
24 hours Daily

**US Customs:**  
(CBP Pre-Clearance Montreal)  
(514) 636-3875  
**Hours of operation:**  
4:30 am - 8:00 pm Daily

### Airport Information

**Website**  
<http://www.admtl.com/en>

**Customer Service**  
(514) 394-7377

**Parking Customer Service**  
(514) 631-3359

### U.S. CBP Pre-Clearance Station

Montréal–Pierre Elliott Trudeau International Airport has a U.S. CBP Pre-Clearance Station where goods en route to the U.S. can clear U.S. Customs upon departure from Canada and prior to arrival in the U.S. This eliminates the need to clear customs upon arrival back in the U.S. To utilize this service with an ATA Carnet, contact CBP - Montréal–Pierre Elliott Trudeau International Airport at 514.394.7377. Note that the ATA Carnet white re-exportation voucher will have to be validated by Canadian Customs **PRIOR** to U.S. CBP validating the yellow re-importation voucher at the pre-clearance station in Montréal. Also, the goods will have to be available for examination both for Canadian and U.S. Customs upon departure from Montréal.

Information is accurate as of May 1st, 2016 but can change at any time.

Please allow sufficient time to locate customs and get your carnet validated should the location of customs change due to conditions beyond our control.



### Language Aid

Present this language aid to be directed to the nearest Customs area in this Airport.

Please direct me to the nearest Customs area. (English)

Pouvez-vous m'indiquer s'il-vous-plaît le kiosque des douanes le plus près, dans cet aéroport? (French)

CIB International HelpLine. 00 800 4CARNETS  
CIB Carnet HelpLine® ..... (800) ATA-2900  
CIB Telephone ..... 1-847-381-1558

E-Mail ..... [carnets@atacarnet.com](mailto:carnets@atacarnet.com)  
Website ..... [www.atacarnet.com](http://www.atacarnet.com)

