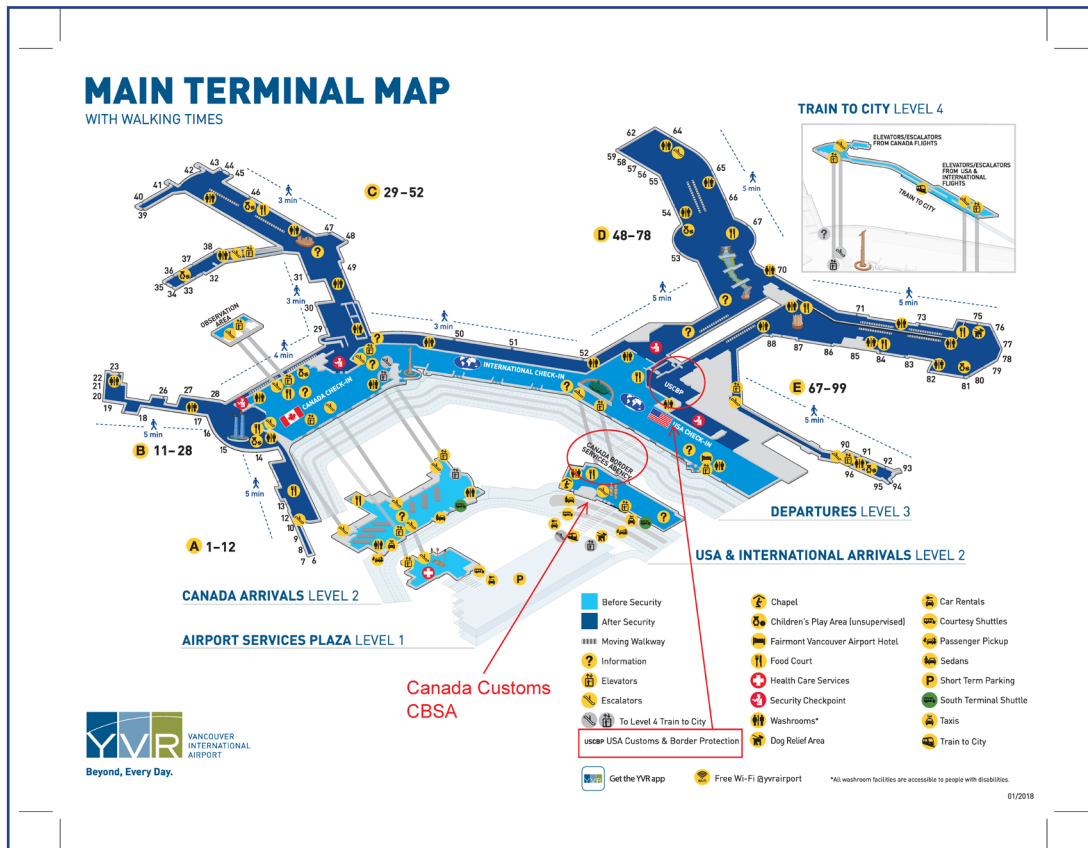


# YVR - Vancouver International Airport Canada Border Services Agency (CBSA)



## Carnet & Customs Instructions

Carnet users must have their carnets validated both when arriving and departing.

1) Bring Carnet and items first to the Canada Border Services Agency Office (CBSA) by the Tim Horton's on Level 2, USA & International Arrivals.

2) You will then be directed to proceed to Level 3, Departures (US Departures) of the main terminal for US entry. The US Customs and Border Protection office (USCBP) is located on Level 3.

**Customs Service (604) 666 - 1802**  
**Hours of Operation: 24 hours Daily**

Information is accurate as of December 21st, 2018 but can change at any time.

Please allow sufficient time to locate customs and get your carnet validated should the location of customs change due to conditions beyond our control.

## Language Aid

Present this language aid to be directed to the nearest Customs area in this Airport.

Please direct me to the nearest Customs area. (English)

Pouvez-vous m'indiquer s'il-vous-plaît le kiosque des douanes le plus près, dans cet aéroport? (French)

## Airport Information

**Website:** <http://www.yvr.ca/en/default.aspx>

**Customer Service:** (604)-207-7077

**Parking Customer Service:** (604-276-7739)

**CIB International HelpLine. 00 800 4CARNETS**      **E-Mail** ..... [carnets@atacarnet.com](mailto:carnets@atacarnet.com)  
**CIB Carnet HelpLine®** ..... (800) ATA-2900      **Website** ..... [www.atacarnet.com](http://www.atacarnet.com)  
**CIB Telephone** ..... 1-847-381-1558

